**Tlaloc Garcia**

**Information Technology Specialist - California Institute of Arts and Technology**

San Diego, CA - Email me on Indeed: [indeed.com/r/Tlaloc-Garcia/20265432e8b8289d](https://www.indeed.com/r/Tlaloc-Garcia/20265432e8b8289d?isid=rex-download&ikw=download-top&co=US)

Willing to relocate: Anywhere

Authorized to work in the US for any employer

WORK EXPERIENCE

**Information Technology Specialist**

California Institute of Arts and Technology - San Diego, CA -

October 2017 to Present

California

-Maintain, manage, troubleshoot and upgrade computer systems and servers for performance and security related issues.

-Provide end-user support for a variety of web applications.

-Troubleshoot information technology-related issues for both hardware and software.

-Coordinate the set-up of data services, as well as phone, computer, and printer installation.

-Direct the planning, implementation, and maintenance of all information technology products.

**Army Motor Transport Operator**

United States Army - Fort Bliss, TX -

February 2009 to September 2012

Operate single-unit vehicles with a capacity of five tons or less in all conditions of weather and terrain. Perform simple vehicular maintenance, keep records of operation performance. Served as chauffeur depending on the type of unit which I was assigned. Performed the same duties for tractors, semitrailers, tank transporters, and other vehicles with a capacity of more than five tons. Qualified Expert with the following weapons: M-4, M249, 240-B and 50 calibers MG. Familiar with 9mm, 12 Gauge Shotgun, AT-4 Rocket Launcher, M-203, 50 Cal. Sniper Rifle. All military movements and patrols. Proficient in mounting and dismounting from helicopters. Proficient in rappelling from helicopters and mountain terrains. Drive and maneuver HMMWV (Humvee), Light Medium Tactical Vehicle (M1078), Cargo, Personnel Carriers with trailers and (MRABS) Mine resistant ambush protected vehicle. Proficient in all invasive, offensive and defensive combat maneuvers to include night and day land navigation with and without maps.

**Customer Service Representative**

Marshalls - San Diego, CA -

September 2008 to February 2009

92108 (619)497-0773

Deliver an excellent customer service experience including selling, suggesting additional related merchandise, maintaining merchandise stocks, and store appearance. Actively developed both new and existing customer relationships. Completed customer transactions in a timely manner. Assisted in training new hires and current associates. General customer service operations.

EDUCATION

**Associate of Applied Science degree in Computer Information Systems**

California Institute of Arts and Technology - San Diego, CA

**Liberal Arts**

San Diego State University - San Diego, CA

**Psychology**

San Diego City College - San Diego, CA

SKILLS

Mechanic (4 years), Audio Editing (5 years)

MILITARY SERVICE

Service Country: US

Branch: Active Army

Rank: SPC

February 2009 to September 2012

Commendations:

Afghanistan Campaign Medal with Campaign Star, Army Achievement Medal, Army Good Conduct Medal, National Defense Service Medal, Global War on Terrorism Medal, Army Service Medal, Overseas Service Medal, NATO Medal.

CERTIFICATIONS/LICENSES

**Comptia A+ Ce**

April 2015 to April 2021

Comptia A+ Ce Certification